

# HVAC Digital Privacy Policy

## Scope

This Privacy Notice describes how HVAC Digital handles your personal information for our services on the HVAC Digital website.

## Collection

HVAC Digital collects customer information to improve your overall shopping experience with us. We respect your privacy and are committed to maintaining and using this information responsibly. Except as otherwise mentioned below, this privacy policy only addresses the use and disclosure of information we collect from you on our web site. By visiting hvacdigital.com you are accepting the practices described in this privacy policy.

## Information HVAC Digital collects about you

Any personal information you provide to us on our websites is maintained in private files on our secure Database and our internal systems. We collect information when you register or update your account, log-in, place an order, opt-in to receive our emails, shop online, request a catalog. This information may include, but is not limited to, name, email address, billing and shipping address, and phone number.

No non encrypted or encrypted credit card information is kept on our website.

## How HVAC Digital uses this information

HVAC Digital will **not** sell, rent or share your email address with third parties to send you unsolicited email. When you place an order on HVAC Digital.com or HVAC-Digital.com, we use this information to process and track your order and contact you via email, postal mail or phone if we have any questions or concerns regarding your order. If you provide an email address during checkout, you will also receive order and shipping confirmation emails. You should also be aware that we may disclose specific information about you if required to do so by law, governmental request or court order or based on our good faith belief that it is necessary to conform or comply with such law, request or court order or to protect the users of our web site or the public.

## Your personal account

Personal information relating to you, your order history and package tracking is only available to you and your company if you provide the correct password that you create. After providing your password, you can edit or delete your information at any time through the 'my account' page. If you forget your password, you can request that a new password be generated by asp.net 256 bit encryption and be emailed to your email address. We will not give passwords out over the phone, nor will we email them to a different email address than the one used to register. Once you have your new password, you can sign in and change your password by going to the [My Account](#) area.

## Security

HVAC Digital may update our policies as times change, but our use of the information collected will still be subject to the terms of the privacy policy then in effect. Whenever HVAC Digital makes a change, the updated policy will be posted at this web site. HVAC Digital recommends that you check this page at time of order. If you have any questions or concerns regarding our privacy policy, please contact us: